

DI-718Bx "Save Default Setup" and "Open Reference File" Calibration Settings Error

On this Page

Symptoms Cause Resolution Delete TPDATAQ.ini and re-install WinDaq software Applies To

Symptoms

- After selecting **Save Default Setup** from the **File** pull-down menu and restarting WINDAQ, calibration settings are not retained.
- Selecting **Open Reference File** from the **File** pull-down menu and choosing a previously recorded data file does not transfer calibration settings into WINDAQ.

Cause

Software bug.

Resolution

To resolve these issues follow the steps below.

Delete TPDATAQ.ini and re-install WINDAQ software

- 1. Locate TPDATAQ.INI in the WINDOWS directory, and delete it.
- 2. Download the latest installation from: <u>http://www.dataq.com/support/downloads/</u><u>new710.exe</u>.
- 3. Run the new installation software that you just downloaded, installing the application over top of the existing installation.

The software should now operate properly.

Applies To

All DI-718Bx Devices.